

## CASE STUDY

# Healthcare - Creating trust with hybrid workers

(Interguard)

by Awareness



A large claims integrity company that serves the health insurance industry found that the pandemic dramatically shifted their workforce. In a highly sensitive industry that deals with financial, health and personal information, the company culture was highly structured and based on measurement and control. Managers were very concerned that their teams would be less compliant and less productive working from home.

Leadership teams needed a solution that would make managers feel more in control and eliminate blind spots caused by working from home:

- Gain insight to prove that people could still be productive while working from home
- Provide a fair picture of work across a hybrid work schedule where people had different time in the office
- Provide the ability to investigate and dig deeper if there was every an issue with an employee.

The company implemented Interguard in order to get insights about their hybrid workforce. They were able to push Interguard data into their data visualization software platform, build cases and provide reports. The company can now:



Create customized reports about productivity for different executives in the company.



Enable managers to access information about their specific teams without sharing information across the entire company.



Collect information that can be used to build a case where there are issues of any kind.

Interguard provided such accurate and complete employee monitoring that the company executives decided that they could keep hybrid work. This not only retained valuable employees, it allowed the company to be more competitive in their hiring. At the same time, the software enables managers to more quickly identify unproductive workers or any issues and resolve the issue.

## About Interguard Software

**Interguard** provides an integrated product portfolio for managing the entire insider risk and incident response process, from detection to containment, across the internal network and off-network endpoint devices. Our solution provides a multi-layered approach that enables enterprise organizations to have confidence that their insider risk threat program is, and will remain effective. Together, the different layers work together in one combined system to deliver unparalleled security, efficiency, and ease of use.

With Interguard, you can stop using disparate security solutions from multiple vendors and enjoy the efficiency and productivity that comes from managing your entire insider risk security solution in a single pane of glass.

[www.interguardsoftware.com](http://www.interguardsoftware.com)

To see a demo or speak to sales, please contact [sales@interguardsoftware.com](mailto:sales@interguardsoftware.com)

